Cutting edge simplicity®

Cansec Systems Ltd.

January 5, 2024

Subject: First Access Cloud Migration & CloudACS Discontinuation

Dear CloudACS Customer

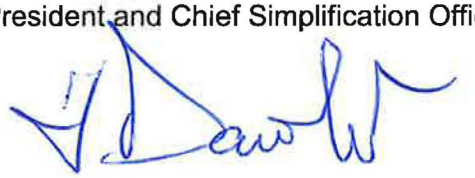
We are happy to introduce Cansec's newest offering for Cloud Based Access Control - First Access Cloud. The heart of First Access Cloud is Cansec's First Access Client/Server based software, and as both platforms share an identical user interface there is no need to learn two different software platforms. First Access Cloud provides improved performance and reliability, as well as many new features which include:

- Support for the Cansec MSM App which allows you to manage systems from anywhere.
- Regular system backups that confirm customer data is safer and more secure.
- Self-configuring MAP control panels that connect automatically and have your controller online in seconds.
- Recurring revenue that grows as your system grows.

Please note that effective immediately, we will no longer be adding new sites to the CloudACS platform. Instead, all new sites will be facilitated on the new First Access Cloud.

Existing CloudACS sites will need to be migrated to the new First Access Cloud. With the help of the Cansec Team, existing MAP Controllers configured for CloudACS will be reprovisioned for First Access Cloud. Our team is here to do all the heavy lifting to ensure this is a seamless transition. Please reach out to tech support at support@cansec.com to schedule with our team.

While the new system provides a wealth of enhancements, the subscription fees will be unchanged.

Thank you for trusting Cansec with your cloud based access control requirements. We look forward to taking care of you as part of the First Access Cloud family.

Regards - Fred Dawber
President and Chief Simplification Officer